

JACKSON ENERGY



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WORKING FOR YOU

Celebrating membership

October is National Co-op Month

Fall is a busy time, and October is a particularly eventful month with school, community and sports activities in full swing. It's also when all cooperatives celebrate National Co-op Month.

When we say Jackson Energy celebrates Co-op Month, it really means we are celebrating *you!* After all, our co-op wouldn't exist without you, our members.

Our core business purpose is to serve as your electricity provider, but the larger mission of the co-op is to help make our corner of the world a better place. "Concern for community" is one of seven guiding principles that all co-ops share.

Similar to how our wires run through our service territory, our concern for community flows through all of our decisions—because being a co-op means being a responsible partner and good neighbor.

Jackson Energy works to help our community thrive through initiatives led by our employees and local board that's comprised of neighbors who live right here in our community. Because we're local, we understand our community's unique needs and strive to help meet them.

We're proud to support local youth through our Youth Tour and scholarship

Focused on YOU.

Electric cooperatives were created to serve their members. Because we're a co-op, we're able to adapt to our community's unique needs. That's the power of co-op membership.

OCTOBER IS NATIONAL CO-OP MONTH

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programs. With your help, we offer Operation Roundup to provide funding back to our communities. We partner with and support charitable organizations such as Ronald McDonald House Charities, Backpack programs, Kentucky Special Olympics—just to name a few.

The word "cooperative" is close to "cooperation," meaning people working together toward a common goal—mutually benefiting one another and the larger community. That's the essence of the cooperative spirit. Our employees and member-elected board of directors are invested in the community in which they live and serve.

Above all, as a co-op we put our members' priorities first. As your trusted

energy partner, we know that saving energy and money is important to you.

We want to empower you to manage energy use at home. If you haven't already, we encourage you take a moment and download our app, SmartHub. Through the app, you can conveniently monitor and manage your energy use. And we're of course here to help, so give us a call if you have questions about your energy bills.

Jackson Energy is continuously examining ways to operate more efficiently while continuing to provide the highest level of friendly, reliable service you expect and deserve. After all, we're your local co-op. We were built by the members we serve.



Lisa Baker, Editor

Published by Jackson Energy

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MAIN OFFICE ADDRESS

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REGULAR OFFICE HOURS

Monday-Friday, 7:30 a.m.-4:30 p.m.

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Clover Bottom

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The cooperative difference

Though the people who founded Jackson Energy in 1938 worked incredibly hard and overcame many obstacles to bring electric service to your area, in one respect they had it easier.

It was easier for the first members of Jackson Energy to see the difference the co-op made in their lives because it was the revolutionary difference they had just witnessed, literally a transformation from darkness to light, from drudgery to modern conveniences, from primitive labor to innovative progress.

Of course, the cooperative difference was more obvious in the first generation of existence because everyone could remember what it was like before our electric co-op existed.

Now the hard part. In 2022, your membership in Jackson Energy is just as relevant and important as it was for our grandparents and great-grandparents in 1938. But it's not as obvious because electric service is nearly universal in America today, and it has been for as long as most of us have been alive.

You have probably read or heard the phrase: "Jackson Energy is a member-owned cooperative," but what does that even mean? When folks move into our service area from places that are served by an investor-owned utility, they can sometimes find the concept of "member-ownership" confusing or hard to believe.

Not only does Jackson Energy belong to the people we serve, we are also led by a democratically elected board. Our board of directors are not out-of-town shareholders selected because of their stock portfolios. Our board members serve to represent you and your interests.

As a cooperative business, our main goal is to provide safe, affordable and reliable electricity to you, the co-op member.

That is why Jackson Energy works so hard to keep rates as low as possible, and why we sometimes ask you to speak up as a co-op member so policymakers and energy regulators in Frankfort and Washington understand what impacts our ability to provide electric service as reliably, safely and economically as possible.

There are many special interest groups with a wide variety of missions and campaigns that sometimes are not in the best interests of our membership. As your co-op, Jackson Energy is committed to serving you.

We hope you enjoy this special *Kentucky Living Member's Guide*. We are truly all in this together.

By President & CEO
Carol Wright



Look up to bring down electric bills

Stop ceiling air leaks to keep your home comfortable and energy efficient this winter

Cooler days and rustling leaves are sure signs that it's time to begin preparing your home for the winter ahead. Make sure this year's fall fix-ups include projects that can help lower your electric bills.

Where to start? Look up!

You may think of your ceilings as solid surfaces, but the truth is that ceilings leak air into unfinished attic spaces through gaps and openings, such as around pipes and lighting fixtures.

On cold winter days, leaks in the ceiling of your home let heated air escape and cold air enter. By repairing common ceiling leaks, up to one-third of a home's overall energy loss can be prevented.

Below are some of the common culprits for ceiling air leaks:

Recessed lights. Older lights installed in rooms below an unheated attic can allow big air leaks. Consider replacing them with lights designated as I.C.A.T. (insulated cover, air tight) to prevent some heat loss.

Bathroom fans. Use high-temperature caulk to seal gap between fan and drywall.

Chimney. A chimney that runs from



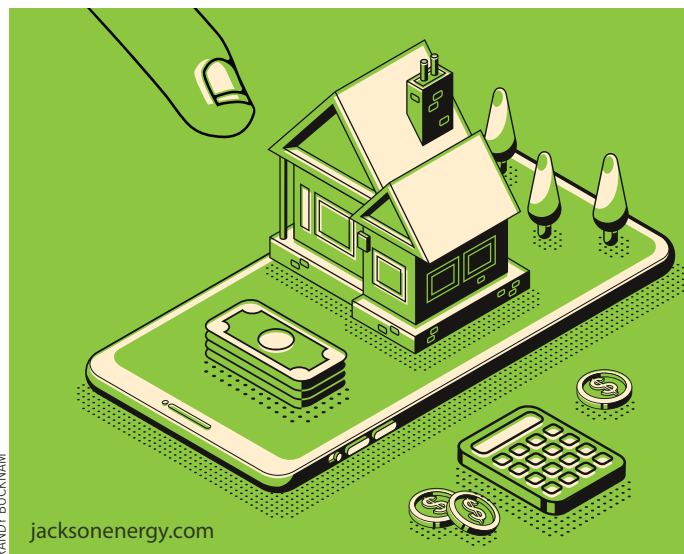
the basement through the attic should be sealed at both the basement ceiling and attic floor.

Sewer vent pipes. A sewer vent pipe that runs vertically from the basement through the attic should be sealed at both the basement ceiling and attic floor.

Pull-down doors. Install latch bolts and weather-stripping to make attic access doors and stairs airtight. Add an insulated cover to the back of the pull-down door.

As home improvement projects go, sealing air leaks in your ceiling is relatively easy and inexpensive.

Jackson Energy members can access easy, step-by-step instructions for preventing ceiling leaks at togetherwesaveky.com. Togetherwesaveky.com, a service of Kentucky's Touchstone Energy Cooperatives, offers energy efficiency information, resources and an energy tip library. You can also use our virtual energy assessment tool at www.jacksonenergy.com/energy-efficiency.



Home Energy Solutions... at your fingertips

Complete a no-cost online analysis of your home today. We can help to identify opportunities to save on your energy bills. Your personalized energy report allows you to budget home expenses and make informed decisions when it comes to buying energy-efficient appliances.

 Jackson Energy
Virtual Energy Assessment

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Paying it forward

Employees of Jackson Energy, along with other Kentucky's Touchstone Energy employees, helped provide more than \$6,000 in donations of money and supplies for the Ronald McDonald House Charities in Kentucky.

Donations came from employees of Kentucky's Touchstone Energy Cooperatives to support Ronald McDonald Houses in Lexington and Louisville, which provide lodging and resources to families while a child is in a nearby hospital.

In addition to monetary donations, employees provided goods such as food pantry items, health products, cleaning supplies and more. Throughout 2022, cooperative employees and their families will volunteer to assist with providing meals, restocking supplies, cleaning and decorating at both of Kentucky's Ronald McDonald Houses for the holidays.

"We are so grateful for Kentucky's Touchstone Energy Cooperatives and their commitment to serving these children and their families when they need it the most," says Nate Graham, executive director of RMHC of the Bluegrass. "Not only is this a great example of a corporate partnership, but a testament to the generosity of the employees. We are thankful for their gift of filling our shelves, our families' stomachs and all of our hearts."



Employees from Kentucky's Touchstone Energy Cooperatives deliver donations and help with lunch for the guests at the Ronald McDonald House in Lexington. Photos: Chelsi McDonald

Scholarships \$2,000 NO ESSAY

**Applications will be accepted
September 1–November 30, 2022**

High school seniors who plan to attend an accredited college or trade school in the fall of 2023 are invited to apply—**NO ESSAY REQUIRED.**

Student's Name:

High School:

Complete Home Address:

Phone Number:

Email Address:

**Name of Person
(and relation) on the Electric Bill:**

Jackson Energy Account Number:

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For a complete set of rules and to APPLY ONLINE, visit our website at www.jacksonenergy.com/jackson-energy-essay-scholarship

Applicants may also complete this form and return to: Jackson Energy Cooperative, Attn: Scholarships, 115 Jackson Energy Lane, McKee, KY 40447